

City of Belleville

6 Main Street ♦ Belleville MI 48111-2788

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Dear Water Customer:

The City of Belleville is currently updating the meter reading program to improve the reliability and efficiency of the system. We are in the process of replacing the old system with a transmitter that will read the meter and send the information directly to City Hall.

After the transmitters are installed on every home serviced by the City of Belleville, water meters will be read on every home and bills sent out monthly instead of quarterly (every three months) as we currently bill.

The City of Belleville is providing monthly billing in an effort to help our customers with a more manageable accounting of their utility fees. This new system will also provide an accurate overall assessment of the water infrastructure.

The Water Department currently reads a third of the city every month. That means when monthly billing starts at the beginning of February not everyone will receive a one month bill.

The following schedule is provided:

If you received your last bill in:	Your February bill will reflect a:
NOVEMBER 2011	3 Month Bill
DECEMBER 2011	2 Month Bill
JANUARY 2012	1 Month Bill

After the month of February every customer will receive a water and sewage bill every month.

As part of this program, in the following months, we will be contacting every customer to set up an appointment for meter installation. We anticipate the entire process will be completed before the end of 2012.

Your rubbish fee amount will not change, it will be broken down into equal portions every billing cycle.

The cost of the meter replacement program **will not** result in any additional cost to you, our customers. If you have any questions, feel free to contact the City of Belleville at 734-697-9323 ext 7026.

Thank you for your anticipated cooperation.